### Planful Implementation – It's More than Just the Tech

AIR Forum 2024

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#### Agenda

- Background
- Implementation Philosophy
- Implementation Strategies
- Moving Forward and Lessons Learned





# Background

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#### University of Maryland Fast Facts

30,608

Undergraduate Students (As of Fall 2023) 10,205

Graduate Students (As of Fall 2023) **4,474** Faculty Members (As of Fall 2023)

#### 6,204

New First-time Students (As of Fall 2023)

#### 11,756

**Degrees Awarded** 

(As of Fiscal Year 2023)

**106** Bachelor's Programs

(As of Fall 2023)

118 Master's Programs (As of Fall 2023) 85 Doctoral Programs (As of Fall 2023)

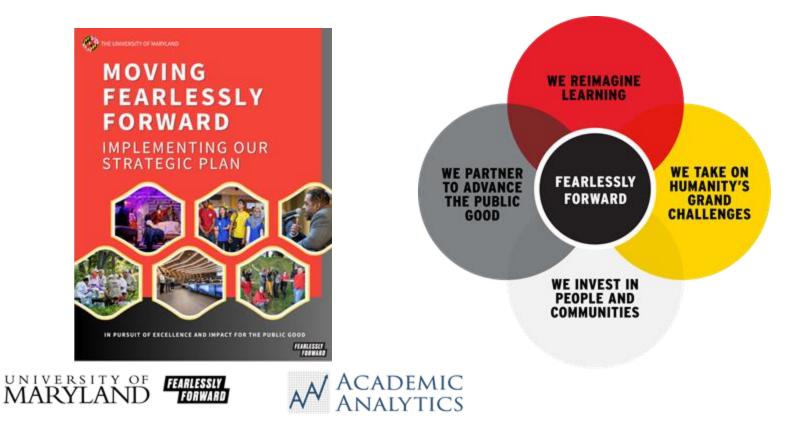








### **Maryland's Strategic Plan**



### Fall 2022 Context



# About Academic Analytics, LLC

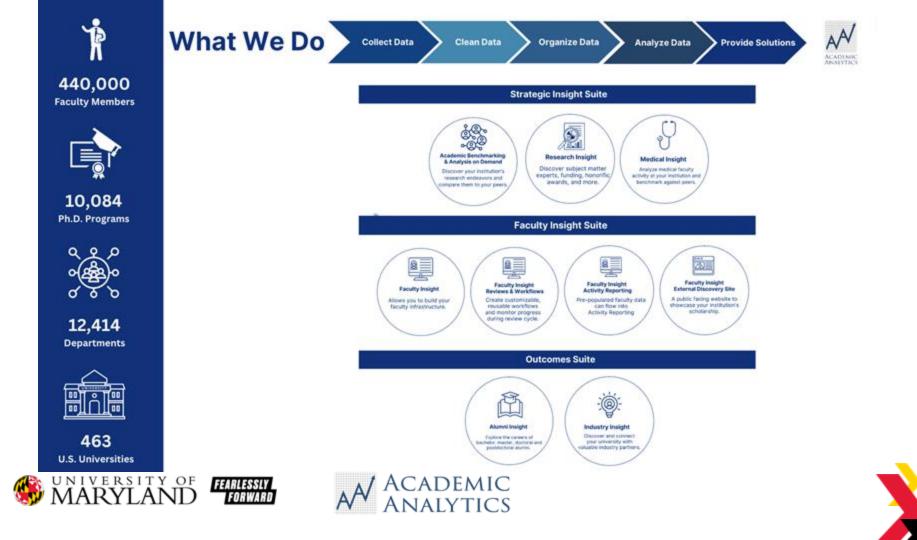
Academic Analytics provides reliable, accurate, and updated data that make it simple to assist academic leadership in decisions that matter most.

### Academic Intelligence Data-Driven Decisions









### **Example Analyses and Use Scenarios**



#### Strategic Planning

How does our research profile compare to peers? What are our strengths and weaknesses relative to benchmark groups?



#### Program Review

What is the comparative research strength of a program undergoing review?



#### Retirement/Retention Planning

What will be the impact of upcoming departures or retention scenarios? Which faculty are most vulnerable to being recruited by other institutions?



#### **Building/Assessing New Institutes**

What would be the research strength of a new institute or center we hope to create?



#### Assembling Teams/ Building Interdisciplinary Units

Who are the subject matter experts who could contribute to the strongest interdisciplinary team? Who have we potentially overlooked in our search process? What would be the research strength of a new institute or center we hope to create?









#### Faculty Recognition

Which faculty are potentially underrecognized? What are the awards for which they might be most competitive? How do we maximize our awards effort?



#### Faculty and Graduate Student Mentorship

What milestones can we observe in successful faculty careers at peer institutions? How can we use this to strengthen our mentorship practices?



#### **Faculty Hiring**

What will be the impact of our hiring priorities? Where can we allocate new resources to maximum impact?



#### Assessing Doctoral Programs

What is the placement of our doctoral graduates who are now among faculty of other institutions? What patterns can we observe in their careers?

#### Collaborative Networks

Who has published articles or received grants together in a particular theme? What does this suggest about the various collaborative networks across campus? Who should we encourage to work together in the future?



### **Current Subscribers**

Atlanta University Center Consortium: Clark Atlanta University Morehouse College Morehouse School of Medicine Spelman College Auburn University **Baylor University** Binghamton University - The State University of New York Boston College **Boston University Bowling Green State University** Brandeis University Brown University **Claremont McKenna College Clemson University** Colorado School of Mines Columbia University Cornell University Dartmouth College Emory University Florida A&M University Florida International University Florida State University George Washington University Georgia State University Harvard University Howard Hughes Medical Institute Howard University **Illinois State University** Indiana University Bloomington Indiana University - Purdue University Indianapolis Institute of International Education Iowa State University Johns Hopkins University Lehigh University Louisiana State University Massachusetts Institute of Technology (M.I.T.) Michigan State University Missouri University of Science & Technology Montana State University NEOM New Mexico State University New York University New York University Abu Dhabi North Carolina A&T State University North Carolina State University Northeastern University



Northwestern University Northern Arizona University **Oak Ridge Associated Universities** The Ohio State University Oklahoma State University Oregon State University Pennsylvania State University Princeton University Purdue University **Rice University** Rochester Institute of Technology Rutgers University - New Brunswick Saint Louis University San Diego State University Southern Methodist University Stanford University Stony Brook University - The State University of New York Syracuse University Tarleton State University Texas A&M University Texas Christian University Texas State University Texas Tech University **Tufts University Tulane University** The Catholic University of America The University of Alabama The University of Arizona The University of Chicago The University of Iowa The University of Kansas The University of North Carolina at Charlotte The University of North Carolina Greensboro The University of Oklahoma The University of Texas at Arlington The University of Texas at Austin The University of Texas at Dallas The University of Texas at El Paso The University of Texas Rio Grande Valley The University of Texas at San Antonio The University of Texas System The University of Utah The University of Vermont University of Arkansas - Fayetteville University at Albamy - The State University of New York University at Buffalo - The State University of New York University of California - Santa Cruz



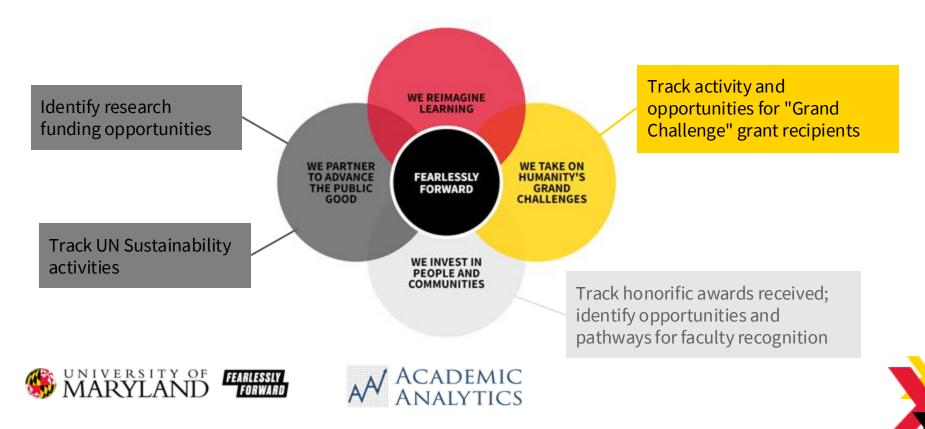
University of Central Florida The University of Colorado- Anschutz Medical Campus University of Colorado Boulder University of Colorado Denver University of Connecticut University of Delaware University of Denver University of Florida University of Georgia University of Hawaii - Manoa University of Hong Kong University of Houston University of Illinois Chicago University of Illinois at Urbana-Champaign University of Kentucky University of Maryland at College Park University of Massachusetts - Amherst University of Miami University of Michigan University of Minnesota - Twin Cities University of Mississippi University of Missouri - Columbia University of Missouri - Kansas City University of Missouri - St. Louis University of Missouri - System University of Nebraska - Lincoln University of Nevada - Las Vegas University of Nevada - Reno University of Notre Dame University of Pennsylvania University of Pittsburgh University of Rochester University of South Carolina University of South Florida University of Virginia University of Washington University of Wisconsin - Madison University of Wyoming Vanderbilt University Villanova University Virginia Commonwealth University Virginia Polytechnic Institute and State University (Virginia Tech) Washington State University Washington University in St. Louis West Virginia University Yale University



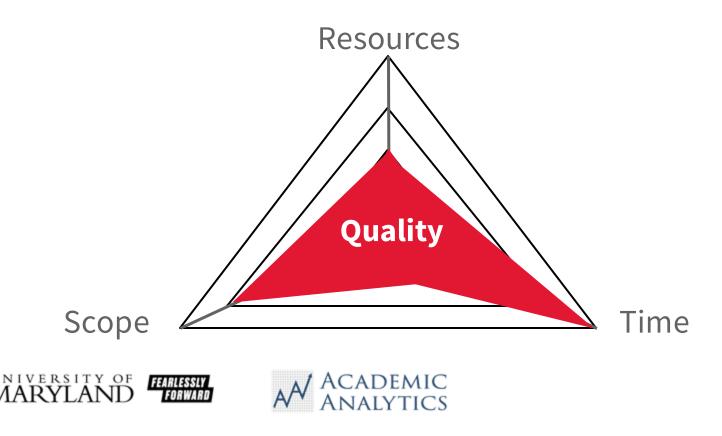
# Implementation Philosophy

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### **Rationale for Academic Analytics**



## You can't have everything, all at once





# **Scope Setting Principles**

Does it promote faculty development?

Does it require additional resources?

Does it involve additional groups of users that would need support?







# **Data Usage Agreement Suggestions**









Provide General Explanation of Tools

Outline Institution's Principles of Use Outline How Tools Should and Should NOT be Used Outline Who Will Gain What Level of Access









## Data Usage Details to Consider

Academic Analytics is a tool, not the tool, best utilized in conjunction with

- 1. additional relevant campus-based data;
- 2. other analytical tools; and
- 3. the collective knowledge and understanding of institutional users to contextualize this information.

As such, Academic Analytics is not designed for summative evaluative purposes, as it can't possible take into consideration everything one would need to consider. Rather, it is best used for formative purposes.

Many clients are actively utilizing Academic Analytics as a **faculty development tool** - both for individual faculty, as well as departments, programs, institutions, and centers.







# Implementation Strategies

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### **Roll Out Timeline**



#### STEP 1

#### STEP 2

Submit Faculty Roster and receive Faculty Verification File from Academic Analytics.

Meet Academic Analytics Account Manager who will provide support.

Assign Data Liaison(s), create data governance policy, identify objectives for tools, and develop implementation timeline.

Design internal marketing plan to promote adoption.

Train key users.





STEP 3

Send out strategic communication

Train central administrators.

Host Academic Analytics visit to campus.

#### STEP 4

Send out strategic communication

Host Academic Analytics visit to campus - anchor visit to established leadership meeting when possible.

Train college leadership.



#### STEP 5

Send out strategic communication

Train department leaders.

After this, begin to move to maintenance stage.



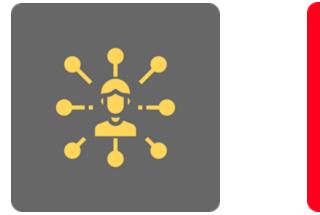
Cultivate adoption with updates and engagement opportunities







### **Building Blocks for Success**



**Central Ownership** 



User Support



Communication









## **Project Planning Pitfalls**















# **Choose the Right Tool in Your Toolbox**

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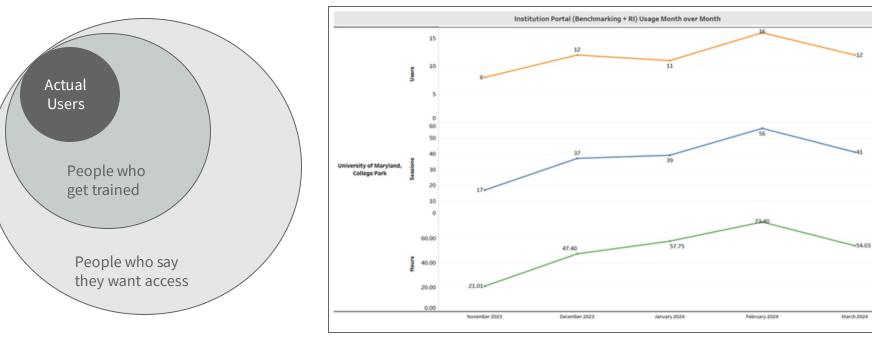








## **Tracking User Adoption**









# Moving Forward & Lessons Learned

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### **Lessons Learned**





Cultivate Partnerships

Join users where they are.

You won't always get it right. Keep at it.



Think before you say "yes" to new users.

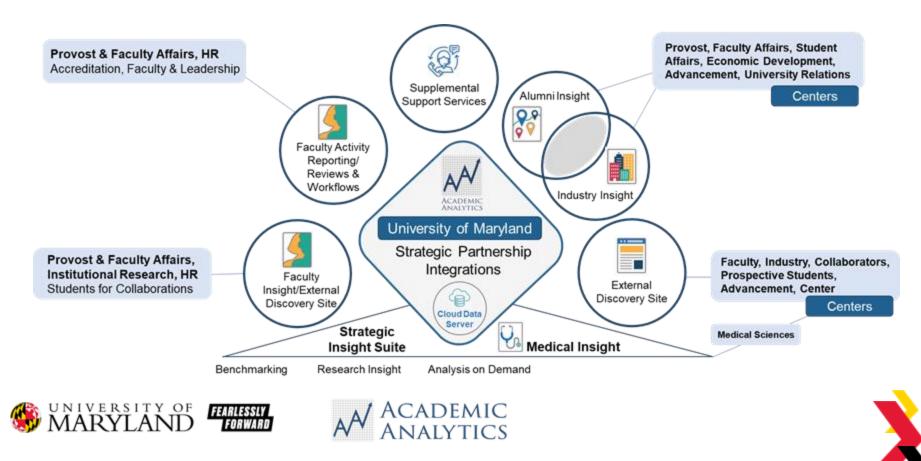








### Strategic Partnership (to be continued)



# Questions

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